TATA COMMUNICATIONS

PAYMENT SOLUTIONS

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OSRTC ties up with Indicash™ ATM network to serve close to 35 Lakh commuters

Indicash™ ATMs to be rolled out in Bhubneshwar and Cuttak regions in the first phase

Bhubneshwar, March 02, 2016 – Tata Communications Payment Solutions Limited (TCPSL), the company that operates the largest white label ATM network in the country, Indicash™, today announced the inauguration of Indicash™ ATMs at Odisha State Road Transport Corporation's (OSRTC) bus depots. As a first step towards this significant initiative to extend ATM convenience across OSRTC bus stands in Odisha, two Indicash ATMS were installed at the Baramunda Bus Stand in Bhubaneshwar and Badambadi Bus Stand in Cuttack. These ATMs will extend cash and non-cash services and convenience to over 10 lakh commuters and passerbys at both the bus depots. The Indicash™ ATMs were jointly inaugurated by Mr. Ajay Sagar, Head of ATM deployment, TCPSL, Mr. Anurag Nigam, Chief of Operations, TCPSL and Mr. Saroj Kumar Patel, General Manager, OSRTC, Mr. Sudip Kumar Behra, District Transport Manager, OSRTC.

Indicash[™] has built a robust network of over 7,000 ATMs across 20 states, 360 districts and 4,000 towns providing ATM convenience to close to 2.5 crore customers in over two years in the country, an accomplishment with parallels in the FMCG sector in terms of speed and efficacy. With a strong network footprint of over 200 ATMs in Odisha, the state plays a vital role in the company's rollout plan. Indicash[™] is currently serving lakhs of users across 20 districts of Odisha spanning semi-urban and rural geographies. This inauguration is yet another step in realising Indicash[™] ATM networks' vision to drive financial inclusion in the country.

Sanjeev Patel, CEO, Tata Communications Payment Solutions Limited, says "Indicash™ ATM network's mission is to augment customer convenience by providing ATM accessibility in hitherto untapped remote geographies across India. We are committed to expand the Indicash™ ATM convenience to Odisha, given it is one of the highly underpenetrated ATM markets in the country. As we move towards achieving our goal, this partnership with OSRTC will nurture our common cause of providing 'convenience and comfort' to consumers, especially those residing in remote areas. We look forward to a continued association with OSRTC and are working towards extending Indicash™ ATM's convenience to all key OSRTC divisions in Odisha."

Mr. Saroj Kumar Patel, General Manager, OSRTC, says, "We are happy to partner with Indicash™ ATMs, the largest white label ATM network in India, spearheading ATM accessibility in the country. We have been witnessing an increased demand by the commuters to extend ATM convenience at our bus stands, which are an important congregation point in villages. This tie-up is a significant step towards providing our commuters with the ATM convenience at our bus stands and depots itself. Post the successful pilot launch, we look forward to strengthening our association with Indicash™ ATMs, by extending this service to over 22 bus stands in remote geographies of Behrampur, Rourkella, Angul, and Sambalpur, amongst others."

Indicash™ ATMs offer a host of cash and non-cash services such as cash withdrawals, balance enquiries, mini-statements, PIN change and VAS services like card-to-card transfer, cheque book request and bank statement request. It accepts all domestic debit cards with the first five or three transactions per month being free, depending on the location, in line with RBI regulations for use of 'other bank' ATMs.

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Part of the \$108.8 billion Tata group, the **Indicash™** ATM network was created to ensure convenience and ease of access to lakhs of citizens residing in satellite cities, rural towns and villages of the country. India is currently an underpenetrated¹ ATM market with just 179 ATMs per million of population (compared to 1608 in Australia, 1298 in the UK, 593 in Singapore and 550 in China). The company plans to take the network footprint to close to 15,000 ATMs by 2017, with a strong focus on driving ATM penetration in tiers three to six markets.

Ends...

¹ Reserve Bank of India January 2016 data, National Payments Corporation of India, Census of India, Source for other countries data (2014): http://data.worldbank.org/indicator/FB.ATM.TOTL.P5

About Tata Communications Payment Solutions Limited (TCPSL)

Tata Communications Payment Solutions Limited (TCPSL), (CIN No. U72900MH2008PLC179551) is a wholly-owned subsidiary of Tata Communications Limited. TCPSL's service offering is based on deep-domain experience of the banking sector backed by Tata Communications' highly resilient and secure global infrastructure and managed services credentials. TCPSL has a strong track record of deploying a wide portfolio of financial services for banks, such as:

- ATM outsourcing: end-to-end deployment and managed services
- Point of Sale (POS): enablement and management
- Card issuance: management and switching services
- Hosted Core Banking services
- · Financial inclusion: end-to-end service

TCPSL is the market leader in managed ATM services with an order book of over 22,000 ATMs. It also manages over 55 per cent of Point of Sale traffic in India. It is also the largest White Label ATM service provider in the country with a network of over 5000 Indicash ATMs as on March '15.

The company is headquartered in Mumbai and retains a talent pool of over 250 employees with domain expertise from the banking, finance and payment services industries.

About Tata Communications

Tata Communications Limited (CIN no: L64200MH1986PLC039266) along with its subsidiaries (Tata Communications) is a leading global provider of A New World of Communications™. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multinational enterprises, service providers and Indian consumers.

The Tata Communications global network includes one of the most advanced and largest submarine cable networks and a Tier-1 IP network with connectivity to more than 240 countries and territories across 400 PoPs, as well as nearly 1 million square feet of data centre and collocation space worldwide.

Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services and leadership in global international voice. Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India.

http://www.tatacommunications.com

Forward-looking and cautionary statements

Certain words and statements in this release concerning Tata Communications and its prospects, and other statements, including those relating to Tata Communications' expected financial position, business strategy, the future development of Tata Communications' operations, and the general economy in India, are forward-looking statements. Such statements involve known and unknown risks, uncertainties and other factors, including financial, regulatory and environmental, as well as those relating to industry growth and trend projections, which may cause actual results, performance or achievements of Tata Communications, or industry results, to differ materially from those expressed or implied by such forward-looking statements. The important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, failure to increase the volume of traffic on Tata Communications' network; failure to develop new products and services that meet customer demands and generate acceptable margins; failure to successfully complete commercial testing of new technology and information systems to support new products and services, including voice transmission services; failure to stabilize or reduce the rate of price compression on certain of the company's

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communications services; failure to integrate strategic acquisitions and changes in government policies or regulations of India and, in particular, changes relating to the administration of Tata Communications' industry; and, in general, the economic, business and credit conditions in India. Additional factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements, many of which are not in Tata Communications' control, include, but are not limited to, those risk factors discussed in Tata Communications Limited's Annual Reports. The Annual Reports of Tata Communications Limited are available at www.tatacommunications.com. Tata Communications is under no obligation to, and expressly disclaims any obligation to, update or alter its forward-looking statements.